

ELITE ROOM TRAINING LTD TERMS AND CONDITIONS IN RESPECT OF EVENTS AND SEMINARS

Definitions

"ERT", the "Company" or 'us' means Elite Room Training Ltd.

Please carefully read the following terms and conditions relating to your participation in Sally Lawsons events/seminars) conducted by Elite Room Training Ltd ('Promoter'). By registering for the Seminar or purchasing the Programme at any one of our locations ('Hotel'), you (the 'Buyer') signify your acceptance of and obligation to these terms and conditions. If you have objections to the following Terms and Conditions, you should not register for, or attend, the Seminar or purchase the Programme.

Buyers Conduct

Promoter requires all Buyers to be respectful and professional to our staff, location hosts, speakers, and other Buyers and their guests or families throughout the Seminar, and during non-scheduled downtime and breaks. Promoter reserves the right to ask Buyer and /or their guests to leave the conference room and Hotel immediately should they be deemed rude, uncooperative, unprofessional, intoxicated or in possession of alcohol or any illegal substance. In such case, the Buyer's tuition/fees for the Seminar will not be reimbursed under any circumstances and they will not receive any of our advertised bonuses or qualify for our satisfaction guarantee or any other written or implied guarantee.

Disclaimers

By law we can only guarantee your satisfaction with our training, not your results. Our Seminars and Programmes are for your educational and informational purposes only. As stipulated by law, we make no guarantees that you will do well, achieve any results or make any money from our information, and we offer no professional, legal, therapeutic, or financial advice. Our training cannot replace or substitute for the services of certified professionals in any field, including, but not limited to, financial, health, or legal matters. We do not purport anything we do or teach as a 'get rich scheme,' and any financial numbers outlined in our training are examples, opinions and illustrations, and thus should not be considered average earnings, exact earnings, or promises for your actual or future performance. There can be no assurance that any prior successes, or past results as to income earnings, can be used as an indication of your or anyone's future success or results. Check with your accountant, lawyer or professional advisor, before acting on this or any information.

Liability Waiver

You alone are responsible and accountable for your decisions, actions and results in life, and by registering for our Seminars or Programmes, you agree not to attempt to hold us liable for any such decisions, actions or faults, at any time, under any circumstance. You agree that our company is not responsible for the success or failure of your business decisions relating to any information presented by our company, or our company products or services, and you specifically release Promoter, Sally Lawson, or our representatives or contractors from liability for any special or consequential damages that result from the use of, or the inability to use the information or strategies communicated through our Seminars, Programmes, materials, websites, or any services provided prior to or following this program, even if advised of the possibility of such damages or caused by negligence of the Promoter or its representatives. Buyer hereby accepts all risk to his or her business and health excluding personal injury or death that may result from the Promoter's negligence whilst the buyer has been participating in the Seminar and Programme.

Price

Where stated prices ducted are inclusive of VAT.

Exclusions

Note that events are not residential and do not include accommodation or food and beverages unless stated.

Payment Terms

These are generally 'pay in full' prior to the event or payment over an agreed 3 and 6 month instalment plans. A discount is offered for one off payments. The overall price must be paid including any final instalment before the date of the event. If you are paying by instalment then the event you are booking must be sufficiently far ahead for all the instalment payments to have been made in advance of the event. All monies must be paid 6 clear days before attending an event.

Consequences of Failure to Pay

If payment is not made within the time limits set out above, this will be a breach of contract by the client entitling ERT to treat the contract as at an end, and reallocate the bookings and/or tickets without notice to the client. In the event of ERT treating the contracts as at an end ERT shall be entitled to retain all sums already paid by the client, and the balance, if any, of the price of the booking shall become immediately payable by the client to ERT. This is without prejudice to ERT's rights to claim damages from the client in respect of any loss suffered by Elite Room Training Ltd.

Cancellation or Variations by the Client

Cancellation: Any notice of cancellation by the client of a booking or part of a booking must be made in writing by letter or email sent to ERT. All bookings are subject to a 14 day cancellation period, from the date of booking. Refunds will be made within 30 days of receipt of a correct cancellation notice.

Once the Buyer registers for the Seminar or purchases the Program, Promoter makes extensive arrangements and investments while anticipating their tuition and attendance, and, in the case of their cancellation, incurs significant administration hassles, expenses, and loss of business. Given this fact we do not accept cancellations or issue refunds beginning 14 days after Buyer has registered for the Seminar or purchased the Program.

No refunds will be given after this.

Variation: Your chosen date must be confirmed and attendance registered within 14 days of purchase. Once your date is registered your ticket is non-transferable and non-refundable. Under certain reasonable circumstances, a request to change the date once will be considered by ERT and at its sole discretion and if agreed will be subject to a £500 administration fee (plus VAT) payable immediately. All variations are subject to availability, and at the discretion of ERT.

Satisfaction Guarantee

If having attended a seminar or event and at the end of day one you are not 100% satisfied you may request a refund. Such a request must be made by you in writing and received by ERT prior to the commencement of day 2 of the seminar. If you attend any subsequent day of the event or seminar this has the effect of cancelling your request for any refund.

Alterations to advertised packages

All advertised packages are subject to availability. Every reasonable effort will be made to adhere to the advertised packages but any packages may be altered or dates changed either before or after confirmation of the booking. Where such alterations, omissions or changes of date occur prior to the confirmation of the booking, Elite Room Training Ltd accepts no contractual liability. Where such alterations, or changes of dates occur after confirmation of the booking, ERT agrees to use endeavours as it considers to be reasonable to make alternative packages available. Note that Sally Lawson does not present at every event, however we will always provide a fully trained Speaker.

Coaching

If applicable, any coaching or personal mentoring with any of our expert coaches is subject to the submission of a business plan and a marketing plan.

Notifications

Lunch is occasionally provided at these events and ERT take no responsibility for special dietary or allergic requirements if we have not been notified in advance in writing of these.

For correspondence, Contact:

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Wolverhampton

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